HIXNY'S ACCESSIBILITY STATEMENT

This <u>Accessibility Statement</u> is incorporated into the Terms of Use. All terms defined in the Terms of Use shall have the same meaning when used herein unless otherwise noted.

Hixny is committed to making information on our website accessible to everyone, including people with disabilities. We strive to continuously improve our website experience to meet or exceed universal design best practices and web accessibility standards.

<u>Web Content Accessibility Guidelines (WCAG)</u> define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Hixny has adopted WCAG 2.1 and the Website is partially conformant with Level AA.

However, the Website and its content are dynamic, and technology is constantly evolving. It is impossible to ensure that unforeseen issues may not arise in the future that may affect the ability of some individuals to access some or all Website content. Additionally, Hixny cannot and does not make any representation or warranty that third-party content or third-party websites to which We provide links will be accessible for Your purposes.

If you are having any difficulty using the Website, please contact Us by phone or email directly at so that we may assist you.

Via Telephone

Customer Support: 518-640-0021 x2 Via Mail 80 Wolf Rd., Suite 500, Albany, NY 12205 Via Email accessibility@hixny.org

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