



## BOARD OF DIRECTORS' MEETING

March 15, 2023

7:30 AM

Microsoft Teams

### Meeting Minutes

**Directors, Officers and Trustees:** Wouter Rietsema, MD – University of Vermont – Champlain Valley Physicians Hospital (Chair), Joan Hayner (Treasurer), Brian O’Grady – CDPHP (Secretary), David Shippee - Whitney M. Young, Jr. Health Centers (Vice Chair), Jeremiah Benoit, MD – Highmark Western and Northeastern NY, Bill Duax – Albany Medical Center, Patty Fusco – Fusco Personnel, Inc., Kevin Gallagher – Hudson Headwaters Health Network, Pat Roohan – MVP, Charles Welge – Albany County Department of Health

**Invited members of the public:** Craig Dreher- Community Care Physicians, Brian Evans – Nathan Littauer Hospital, Gary Fitzgerald – Iroquois Healthcare, Peter Gilhooly – St. Mary’s Amsterdam, Scott Guisinger – Price Chopper Supermarkets, Susan Huntington – Adirondack Medical Center, John Mangona – Saratoga Hospital, Lyndsay Macagg – Community Health Center of the North Country, Justin Miller – University of Vermont Medical Center, Mihir Raval – New York Oncology Hematology

**Hixny Staff:** Mark McKinney – CEO, Debra Hamway – Vice President, Finance, Taiymoor Naqi – Chief Compliance Officer & Vice President, Privacy & Security

**Meeting Guest:** Karen Sosler, Esq. – Rivkin Radler LLP

#### **Meeting Commenced: 7: 32 AM**

#### **I. Welcome & Chairperson Remarks**

Dr. Rietsema welcomed all to the meeting and hoped all were faring well after yesterday’s Nor’easter.

#### **II. Adopt Minutes from January 18, 2023 Board Meeting**

***A motion to approve the January 18, 2023 Board Meeting minutes was made by Joan Hayner and seconded by Patty Fusco. With no further comments, no opposition, and no abstentions, the motion was unanimously approved.***

#### **III. Public Meeting**

Mark shared a graphic of the NYeC weekly report for February 23, 2023. The report shows that Hixny continues to outperform the other QEs and maintains approximately 48% of all the SHIN-NY volume.

Hixny has reported to NYeC an issue regarding the heartbeat monitor. The monitor is the tool used to measure the QEs uptime. QEs are awarded performance metric funding for uptime. Last year, it was discovered that there are situations in which the transaction doesn’t hit us and then in turn, NYeC determines we are down. We believe this is the reason we did not hit our uptime metric for 2022. NYeC claims they currently do not have a solution for this issue.

It has been reported that some QEs have found errors in the statewide MPI. Healthix has discovered more than 7 million records in the statewide system that aren’t in their system. Having the two systems out of sync limits how records can be retrieved across the QEs.

#### **Shared Services Model**



NYeC's proposed shared services model continues to move forward. This model would require the QEs to connect to all data sources and push data into a shared infrastructure operated by a new organization. That data would then be pushed into a statewide database of all PHI. These two tools would then be used to support the SHIN-NY moving forward.

NYeC has issued final terms to the QEs with the goal of having the legal structure in place by April of this year in order to support the 1115 waiver. They are also working on the creation of a proposed data lake.

#### **IV. Hixny Product Development Highlights**

##### **Patient Record Snapshot**

In partnership with Healthix, we have completed our planned implementations at 51 hospitals, which is almost 20% of the hospitals in the state. Down in the Healthix region, they have commitments from the NYC Health & Hospitals Corporation and Mount Sinai. An implementation has also been approved with eClinicalWorks. Currently, more than 2000 practices are connected or planned, and we are working with 4 additional EHR vendors we hope to connect this year.

##### **PMP Integration**

- Hixny is continuing to work with the Department of Health (DOH) on the PMP (iSTOP) integration directly into the patient record snapshot application under agreement with NYeC. We are making changes in order to allow a user to look up a patient(s) in the iSTOP application without consent. DOH have placed some requirements on us that we must flow down in our implementation of the application, including User must have a valid HCS account
- First login will require username and password
- User can only remain logged into HCS for 8 hours, and must re-login after that time
- Reference ID will be displayed for audit purposes just as it is today

The integration will not store data inside our HIE and/or the EHR. August of this year is the goal to have this integration completed.

Additionally, NYeC asked for a version of snapshot which only displays the iSTOP application. We currently are working on that and it is expected to be available at the beginning of November. Other QEs may opt to implement this version due if they are unable to meet system performance and data requirements of snapshot.

Mark ended the product highlights by showing a demo of new snapshot capabilities designed to enable the use of social screening tools.

#### **V. Public Comment Period**

There were no comments and/or questions raised.

**Public Meeting Adjourned: 7:58 AM**

**Respectfully Submitted by:**

**Linda Mensching-Quinn  
Human Resource & Board Relations Administrator**

# Hixny<sup>®</sup>

**NEXT MEETING DATE: May 17, 2023 at 7:30 AM**